

2022

IMPACT REPORT

COMMITTED
TO NIGERIA'S
INCLUSIVE AND
SUSTAINABLE
DEVELOPMENT





Introduction / Overview

Education and Economic Growth

Environment and Climate Change

People and Communities

Ethics and Governance

Our sustainability awards 2022

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Introduction

We are pleased to present IHS Nigeria’s 2022 Impact Report (January 1,2022-December 31,2022).

We believe this report gives a holistic overview of our efforts, and active role we play in the development of an equitable, prosperous and sustainable future for Nigeria. As members of the UN Global Compact Local Network Nigeria, we commit to upholding the ten principles of the UN Global Compact, covering human rights, labour standards, the environment, and anti-corruption measures. Our sustainability strategy is based on principles that align with the United Nations Sustainable Development Goals (UN SDGs), which aim for positive transformations in areas such as poverty reduction and improved health and wellbeing. We believe that through our sustainability initiatives we actively contribute to the advancement of nine of the seventeen SDGs.

Our sustainability initiatives are fully aligned and support IHS Towers’ four-pillar sustainability strategy: Our People and Communities; Education and Economic Growth; Environment and Climate Change; Ethics and Governance.



About IHS Towers Nigeria

Founded in Nigeria in 2001, IHS Towers is one of the largest independent owners and developers of shared communications infrastructure in the world.

IHS Nigeria, which is currently the largest market of IHS Towers, operates 16,995 telecom towers and has created 1,340 direct jobs across the country.

We strive to stay at the forefront of technological advancements, offering innovative products and services to meet our customers' requirements. We provide shared communications infrastructure, supporting over 130 million mobile subscribers in Nigeria and delivering the high network uptime that our customers require. Our rural telephony solutions, powered by solar, aim to provide remote communities with 2G and 3G voice and data access so that they can benefit from the socioeconomic opportunities made available by mobile connectivity.

We have maintained our upward trajectory of growth by acquiring deep technical expertise across various aspects of our communications infrastructure business, including colocation and lease amendment, build-to-suit, small cell, inbuilding solutions, and network technologies like fibre optics and rural telephony. Expanding our rural telephony network, we have deployed efficient solar-powered solutions connected by dedicated very-small-aperture terminal transmission links. As of December 31, 2022, we have established a total of 485 operational rural telephony sites, all powered exclusively by solar.

IHS Nigeria was recognized as one of Africa's Fastest-Growing Companies in the 2022 ranking by The Financial Times.

IHS Nigeria - IHS Towers' largest market

Operates

16,995

telecom towers

Created

1,340

direct jobs across the country

Supports over

130 million

mobile subscribers in Nigeria



Message from our Chief Executive Officer, IHS Nigeria



Mohamad Darwish
Executive Vice President, IHS
Nigeria CEO and Co-Founder

Creating an inclusive and sustainable society is critical for the future success of Nigeria.

While 2022 brought challenges for all of us, including the pandemic, climate change, social unrest, we remained focused on our efforts and aim to make a positive difference to the communities in which we operate across Nigeria.

Leveraging our expertise in telecommunications and technology, we help foster digital inclusion and literacy, empowered small businesses, accelerated health interventions, and supported education and economic growth within local communities. We partnered with global organizations that share our purpose of driving positive societal transformation, such as UNICEF, END Fund, and USAID, to implement programs that align with the UN SDGs and Nigeria's developmental goals. These programmes touched lives across the six geopolitical zones in Nigeria.

While we celebrate our achievements, we believe that there is still much more we can do, and we embrace the challenges that lie ahead. With a focus on innovation, we are determined to turn these challenges into opportunities and transform lives across Nigeria.



Message from our Chief Corporate Services Officer, IHS Nigeria



Dapo Otunla
Chief Corporate
Services Officer

I am proud to present our 2022 Impact Report which showcases our efforts to building a sustainable world where every individual can flourish and achieve their dreams.

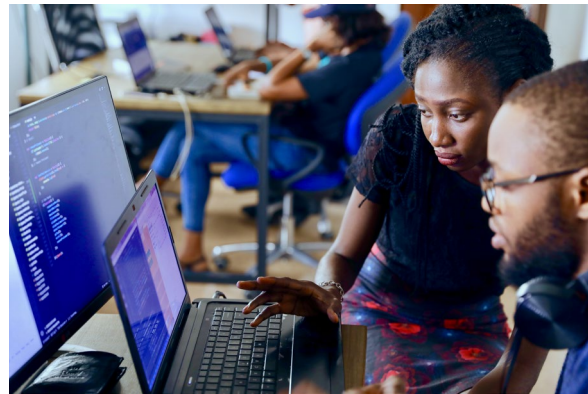
This report covers the activities of IHS Nigeria, designed to drive societal development and foster opportunities within communities. Our commitment to sustainability extends beyond our initiatives. Through our employee-led volunteer program, we achieved milestones by collaborating with diverse organizations and communities across Nigeria to create lasting, positive change.

I am pleased that our impact has been recognised by the Sustainability, Enterprise, and Responsibility Awards (SERAS), which named us as the Most Responsible Business in Africa for 2022. This served as a testament to our unwavering dedication to conducting business ethically, responsibly, and sustainably.





Supporting the United Nations Sustainable Development Goals



Ethics and governance

5 GENDER EQUALITY

8 DECENT WORK AND ECONOMIC GROWTH

16 PEACE, JUSTICE AND STRONG INSTITUTIONS



Our people and communities

3 GOOD HEALTH AND WELL-BEING

5 GENDER EQUALITY

10 DECENT WORK AND ECONOMIC GROWTH



Education and economic growth

4 QUALITY EDUCATION

8 DECENT WORK AND ECONOMIC GROWTH

9 INDUSTRY, INNOVATION AND INFRASTRUCTURE



Environment and climate change

7 AFFORDABLE AND CLEAN ENERGY

8 DECENT WORK AND ECONOMIC GROWTH

13 CLIMATE ACTION

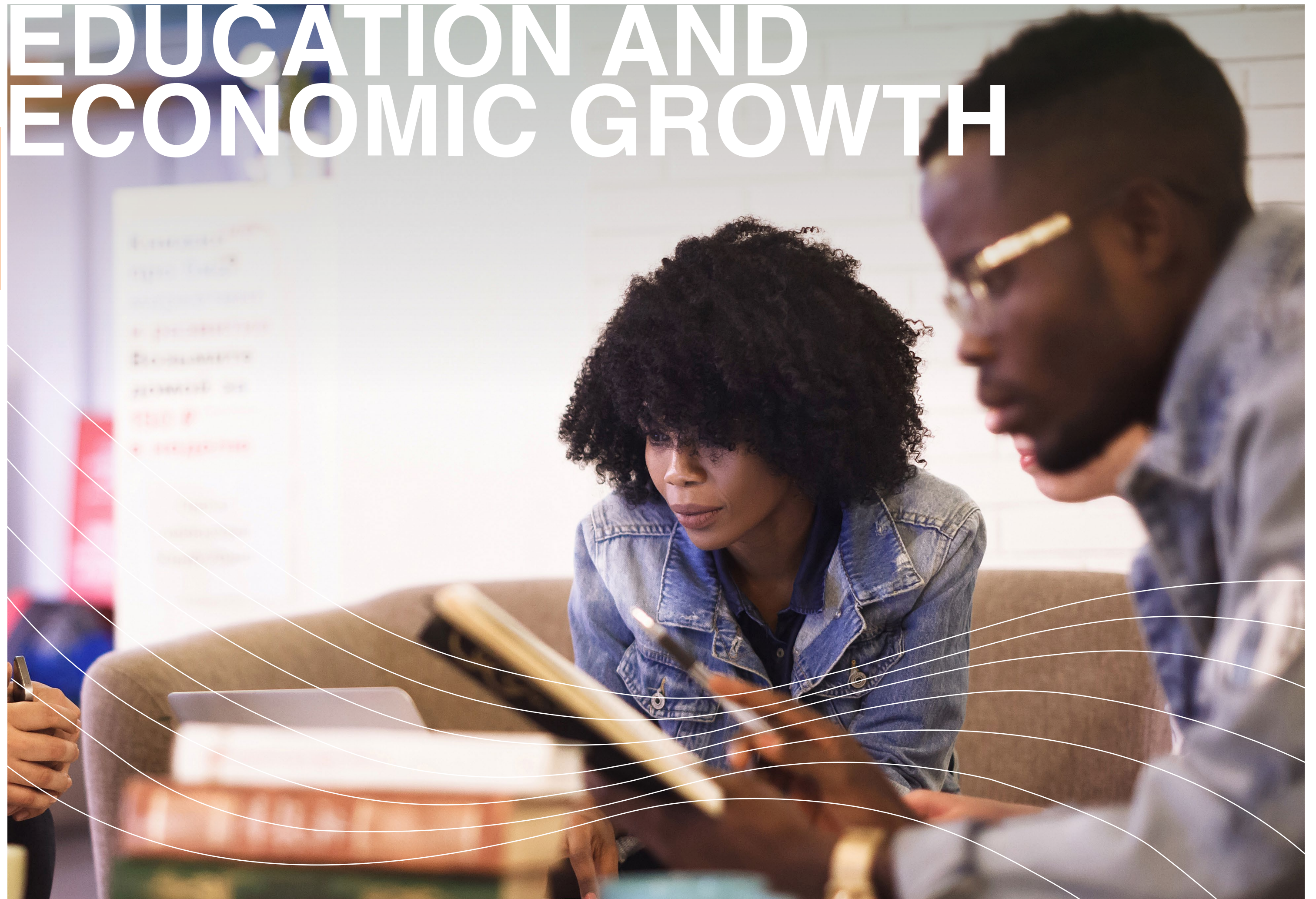
The UN SDGs were established in 2015 to address the most pressing and difficult social, economic and environmental challenges facing the world today. The interconnected goals provide a clear framework for governments, business and civil society to work together to create a more sustainable future for the planet and its people.

We recognise that the UN SDGs help guiding the country's development agenda and we believe IHS Nigeria has an important role to play in helping the country achieve its ambitions for the future¹.

We believe that mobile services play a significant role in delivering economic and social impacts in Nigeria, promoting economic growth, empowering individuals, and communities, driving digital inclusion and enhancing access to essential services.

¹Reference





EDUCATION AND ECONOMIC GROWTH





Through our Partnerships we supported



Over
400
entrepreneurs/ small businesses through capacity building and grants



over
550,000
students

and



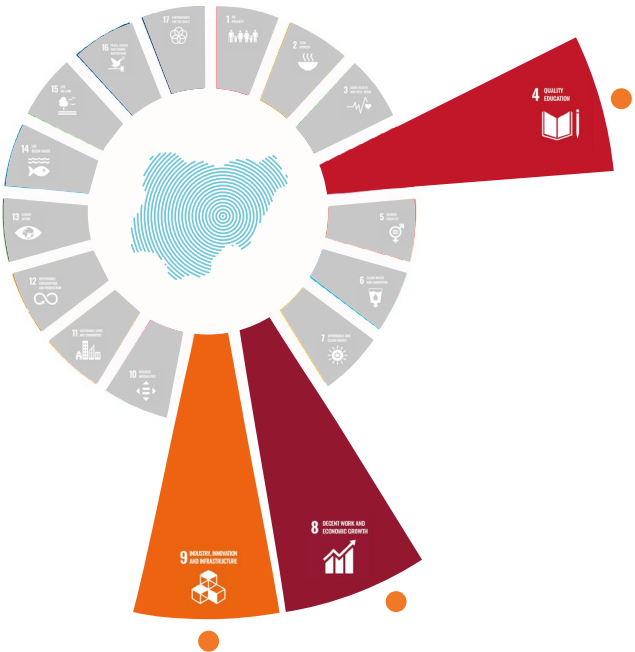
2,231
schools with digital learning resources on MISSION T



3,637
teachers through workshops and digital training



Education and economic growth



At IHS Nigeria, we recognise our focus is on delivering long-term positive impact wherever we operate, strengthening educational opportunities and supporting the development of business and enterprise. Our primary aim is to promote the facilitation of economic and social value.

Recognising that digital inclusion drives entrepreneurship, we developed several initiatives that promote social and economic enterprise. Our Mission-T application, Project Empower and the School Connectivity programme are all designed to drive socio-economic development, bridge the digital divide, empower individuals, and unlock Nigeria's potential for socioeconomic progress. With our understanding of the role of women

in driving economic growth, we created programmes specifically focused on empowering women.

In 2022, our work to increase digital inclusion and improve access to quality education resources in Nigeria had a positive impact.

We are dedicated to our mission and look forward to continuing our efforts in expanding access to mobile communication and fostering a brighter future for Nigeria.





Increasing access to education across Nigeria: SDG 4



In Nigeria, ensuring every child's access to education remains a challenge. Currently, 10.5 million children are not enrolled in school, and only 53% of primary students transition to secondary school. However, even for those young people who have a place at school, challenges remain; 60% of grade 4 students and 44% of grade 6 students struggle to read a complete sentence. In addition, 10% of primary school students find basic arithmetic challenging².

We believe in the transformative power of education to drive social and economic progress. Our aim, therefore, is to build inclusive and equitable access to quality education, ensuring more children have the opportunity to develop the skills needed to build fruitful careers in the future. This is why we continuously make significant efforts towards the development of the Nigerian education sector in alignment with the SDG4 Quality education.

Improving access to education resources

Our partnership with **UNICEF's Generation Unlimited** initiative includes education, skills training, and employment by 2030. Supported by the Federal Ministry of Education and other private sector stakeholders, we launched the Generation Unlimited Learning Passport. This digital learning platform delivered continuous education to approximately three million learners over the course of 2022. This partnership aims to extend the platform to almost 12 million children and young people by 2025.

To further accelerate our impact and contribution to SDG 4, we are proactively collaborating with various partners to facilitate access to technological resources that empower the educational journeys of young Nigerians. Furthermore, in 2022, we built five tower kiosk centers within local communities, providing free internet access, computer facilities, and educational materials to benefit local residents.



Building the skills to drive Nigeria's future economy

We believe that Nigeria has tremendous potential as a major technology incubator and hub. Given our role in telecommunications in Nigeria, a key area of focus for us is promoting education in Science, Technology, Engineering, and Mathematics subjects (STEM). We have designed several initiatives to accelerate engagement in these areas, with a particular emphasis on encouraging girls and young women to participate in STEM education through our Women in Green Jobs initiative in the first of six cohorts for employment in the renewable energy sector.

Through our Mission-T application, we are investing in connectivity and digital learning resources to help address issues in the education sector. Mission-T is a teaching application launched by IHS Nigeria and tailored to secondary schoolteachers. It provides high-quality lesson plans in ICT, coding, and robotics to supplement teaching and learning. Our primary aim is to nurture curiosity, engagement, and active involvement in STEM disciplines, and Mission-T does so by enhancing the teaching and learning experience. In the end of 2022, the app was used in nine states, including Lagos, the Federal Capital Territory (FCT), Plateau, Edo, Osun, Oyo, Akwa-Ibom, Enugu, and Delta, reaching 3,637 teachers. This resulted in 3,079 downloads in 2,231 schools and across 550,000 students.

To help even more students, we continue to work with various partners to address issues in the education sector.



MISSION-T
Powered by IHS Towers

Reached



2,231
schools



3,637
teachers



over
550,000
students



The app was downloaded
3,079
times





Building good employment opportunity, now and for the future: SDG 8



In 2021 youth unemployment rate in Nigeria was at almost 19.61%³ Lack of employment has a profound effect at every level: it forces families into poverty; it encourages illegal labour; it deprives communities of the resources they need to thrive; and it halts, and even reverses, economic growth. All these have a lasting impact for the future generations.

While we strive to provide rewarding employment for people in Nigeria, we also focus on developing an environment where people can develop their skills for future employment. We are particularly focused on addressing the issue of youth and female unemployment in our country.

We initiated **Project Empower** to enhance the skills of people in communities thereby providing them with technical and other skills such as branding and marketing.

Project Empower aims to support them in building sustainable livelihoods. We collaborate with several partners including the Global Community Engagement Resilient Fund (GCEF), Action Aid Nigeria (AAN), LEAP Africa Field of Skills and Dreams VTE Academy, and We for Good International to build the reach of Project Empower.

In 2022 we worked across 13 communities in Ogun, Sokoto, Kano, and Delta states, reaching

In 2022

Project Empower

Reached over



400

individuals

over 400 individuals. All participants were offered access to digital skills training, learning resources, business support services and toolkits to kickstart their entrepreneurial ventures.

Through the project, beneficiaries had the opportunity to start businesses in various sectors including, farming, beauty therapy, catering, telecommunications, arts, coding, and animation.. We encouraged continued growth with ongoing mentoring and certified business training. Notably, all participants in Delta state obtained accredited entrepreneurship certification from the Small and Medium Enterprises Development Agency of Nigeria (SMEDAN), demonstrating their readiness for entrepreneurial success.

At IHS Nigeria, we aim to make a positive impact on the lives of individuals by equipping them with the skills and support they need to thrive today and into the future. Through Project Empower, we are shaping a brighter future for our communities and creating opportunities for a more prosperous Nigeria.



³Reference

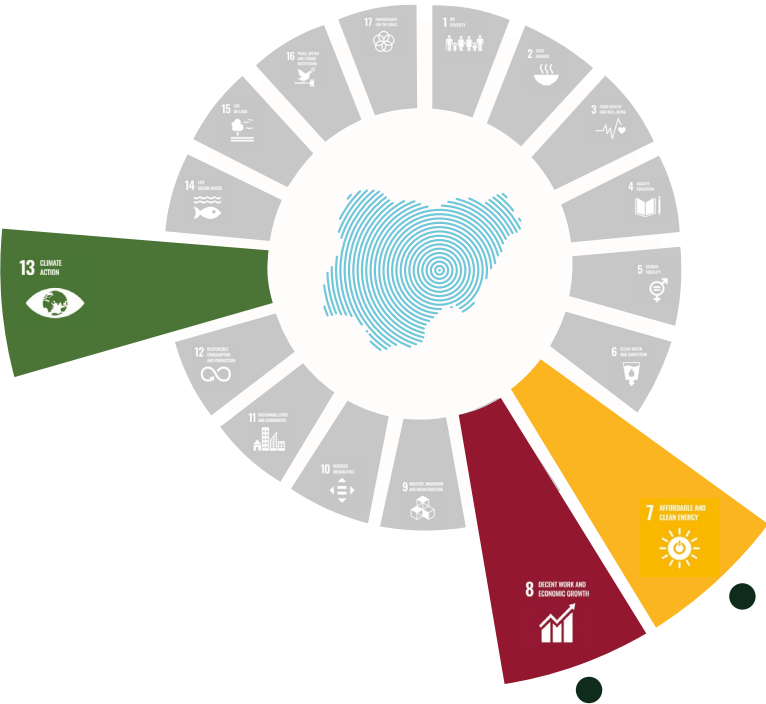




ENVIRONMENT AND CLIMATE CHANGE



Environment and climate change



We aim to continuously reduce the environmental impact of our operations and protect the environment by investing in more renewable energy sources, such as solar and hybrid power systems, with a focus on leading-edge engineering and operational excellence while raising awareness of environmental issues.

In 2022, we made significant progress to further promote environmental protection. Our efforts contribute to SDG7, focused on affordable and clean energy, SDG 8, focused on decent work and economic growth, and SDG13, to limit and adapt to climate change.

To guide our actions, we conducted a comprehensive assessment to identify stakeholders' environmental priorities. The assessment helped us to identify three key areas of interest: energy efficiency, greenhouse gas (GHG) emissions, and waste management. We then selected and implemented sustainability projects which we believed would have a positive impact on local communities.

In collaboration with our stakeholders, we launched a **clean air campaign** through media channels to address the issue of emissions into the air. We also organized a **'trash-for-cash' initiative** in select host communities, educating residents about recycling and proper waste sorting and disposal methods.

To promote energy efficiency, we established an **Energy Hub in Lagos**. This hub provides an affordable and well-equipped space for entrepreneurs to develop innovative ideas and solutions that contribute to the nation's energy efficiency goals.

We are proud of our progress in our environmental stewardship journey, but we recognize that there is still more to be done. We aim to explore new ways of reducing our negative environmental impact, seeking innovative solutions, and collaborating with others to make a lasting positive change for our planet.

Our impact at a glance



106
units of solar street lights provided



18,000,000+
people reached through environmental advocacy campaigns



35,000+
direct beneficiaries of 'trash-for-cash' campaign





Renewable energy, for communities across Nigeria: SDG7, SDG8



Despite Nigeria's wealth in oil and gas resources, the lack of infrastructure to deliver power to homes and businesses is a challenge for the whole country. According to the World Bank, the share of the population with access to electricity in Nigeria in 2020 was just slightly above 50% of the country population. To address this issue and ensure uninterrupted electricity, many institutions are exploring alternative energy sources to complement the public grid.

At IHS Nigeria, we aim at promoting energy efficiency and sustainable solutions. As part of our ongoing efforts, we deployed hybrid power systems on over 9,000 sites in Nigeria prior to Project Green. By harnessing the energy from the sun, we are better able to meet our power needs while reducing our reliance on non-renewable sources. Additionally, we have implemented battery storage systems to optimise energy usage, especially during night-time hours.

We assist with the energy needs of our host communities and primary healthcare centers by providing access to reliable power where we are able to. For example, we donated 106 units of 60W and 100W solar-powered streetlights across three Nigerian states and provided these communities and their approximate 510,000 residents with streetlighting for the first time. We also established fully powered co-working spaces with the capacity to accommodate up to 600 people from the local communities. This initiative supports local business owners and provides space for energy innovators.

We believe in the power of sustainable energy solutions to positively impact communities and contribute to their development. By prioritising energy efficiency and embracing renewable sources like solar power, we are helping pave the way for a brighter and more reliable future for all.

We have successfully transitioned approximately



9,000

of our sites to hybrid power



Addressing climate change: SDG13



We understand the harmful impact that GHG emissions have on our environment, particularly from burning fossil fuels for energy and industrial purposes. It's crucial that greenhouse gas emissions are addressed in Nigeria if the country is to meet the government's goal of a 20% reduction by 2030⁴.

At IHS Nigeria, we contribute to innovative solutions through environmental initiatives aimed at reducing our carbon footprint.

Our progress includes replacing carbon-emitting energy sources (diesel generators) on our sites with renewable alternatives such as solar power and adopting more sustainable energy practices.

As part of our efforts, we also provided households across Nigeria with 800 canisters of clean cooking gas, rechargeable energy lamps, and educational materials to promote sustainable energy practices. In our host community at Ago-Awu Forest Reserve area in Osun State, we planted over 4,000 trees.

In collaboration with the Lagos State Environmental Protection Agency, we helped raise awareness around air pollution through the 'Eko Clean Air Campaign', which focused on educating and engaging communities on how to mitigate air pollution and create a healthier environment.

⁴[reference](#)

⁵[reference](#)

Reducing waste, improving the environment

Nigeria faces challenges when it comes to proper waste disposal, approximately 32 million tons of waste are generated each year. According to surveys carried out by Nigeria Federal Ministry of the Environment, Lagos State alone produces over 13,000 metric tons of urban waste daily.⁵

We have developed a waste management strategy to support some of our host communities. Recognising the urgent need to tackle the growing challenge of electronic waste (e-waste), we began recycling damaged compressors, printers, and other e-waste.

Additionally, we continue to promote a clean environment through our engagement with the communities of Itedo and Pop Beach in the Ilase region of Lagos State. In collaboration with the Lagos State Environmental Protection Agency (LASEPA), we conducted physical activations to raise awareness among beneficiaries and encourage responsible waste disposal practices.

Through these initiatives, IHS Nigeria is actively seeking ways to reduce waste and any negative environmental impacts in the communities in which we operate.

Waste management:
Over
2,000kg
of waste recycled

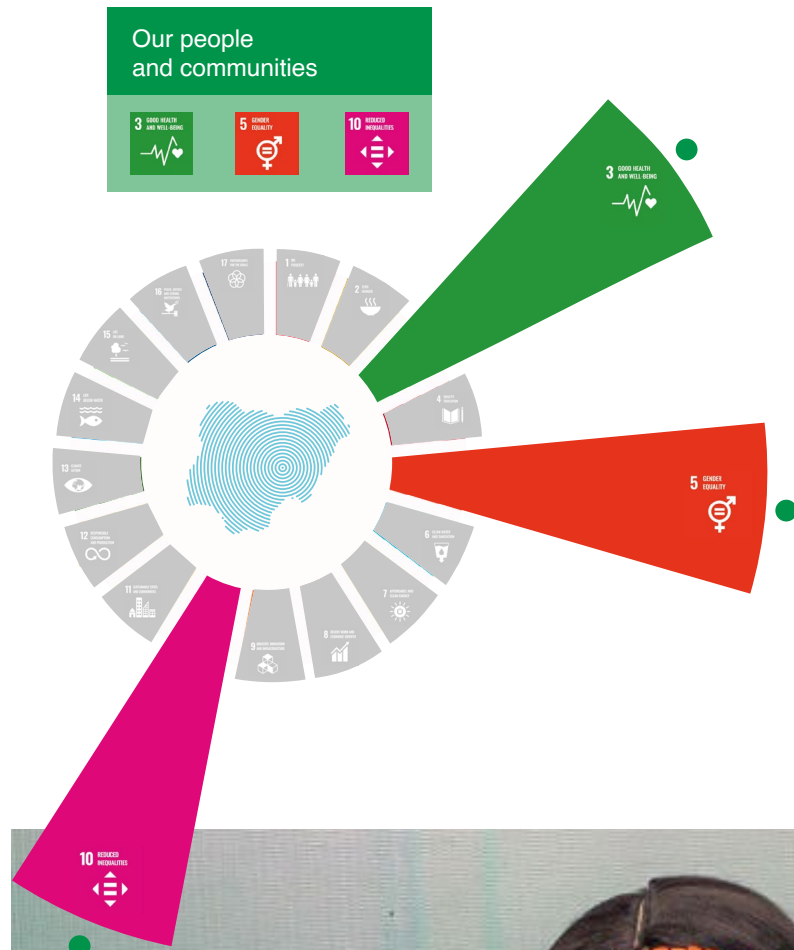




PEOPLE AND COMMUNITIES



People and communities



At IHS Nigeria, by working closely with local communities, we also develop an understanding of their needs beyond communications, and our people help deliver programs and resources for additional impact. Our engagement with our people and communities is at the heart of our work towards SDG3 Good Health and well-being, SDG5 Gender equality and SDG10 Reduces inequalities.



We supported a variety of initiatives and projects that positively impacted lives across communities. These investments were focused on empowering local communities and fostering strong partnerships with organisations and the government.

Power of collective action through employee volunteering:

We encourage our employees to get involved in community support initiatives through our **Employee Volunteering Programme**. Our employees actively contribute their time, skills, and resources to drive sustainable change in communities throughout Nigeria. In 2022, employees from each department in IHS's Lagos office and across its regional offices implemented impactful community initiatives, with over 1,600 hours of time contributed benefiting over 4,000 lives. These projects focused on areas such as health, education, and the environment. Supporting people with disabilities, our employees participated in the "Out on A Limb Annual charity walk". Our Employee Volunteering Programme not only supports community development but also enhances employee experience, skills, and leadership.

Our work in 2022 to improve healthcare access focused on child-centred social services in education, health, and nutrition. Delivered through our partnership with UNICEF, this work has resulted in increased enrolment of children in early childhood development centres, improved vaccination coverage, birth registration, and sanitation improvements in 36 communities.

Gender inequality remains a challenge in Nigeria, influenced by cultural norms and beliefs. At IHS Nigeria, we believe that promoting gender equality can have a transformative impact on Nigeria's cultural and economic landscape. In 2022, our initiatives directly impacted over 43,000 women across various locations, inspiring and empowering their development. We partnered with Save The Children on the **Education for Crisis-Affected Girls (ECG) project**, supporting girls affected by crises in exercising their equal right to a quality education. We also launched the **Women for Green Jobs** initiative in collaboration with multiple organisations, promoting education and empowerment of women in the clean energy field.

Reducing inequalities is another focus area for us, as we recognise the challenges faced by underserved communities in Nigeria. In 2022, we collaborated with multiple organisations on initiatives aimed at enhancing the well-being of Nigerians. These initiatives included medical outreach, awareness programmes for cancer patients, support for families in need, addressing sexual and gender-based violence, and providing resources to talented young people.

At IHS Nigeria, we aim at making a difference in the lives of our people and communities. By promoting good health, gender equality, and reducing inequalities, we aim to contribute to a more inclusive and prosperous Nigeria for all.

Our impact at a glance



Directly reached over
43,000
women and girls in Nigeria



ECG (Education for crisis affected girls) reached over
38,000
girls



Over
4,000
people through Employee Volunteering Programme



Our employees contributed over
1,600
hours of volunteering



Improving the health of Nigeria’s citizens: SDG3



In 2019, IHS Nigeria partnered with UNICEF to launch the Digital Child-Friendly Community Initiative (DCFCI). This exciting initiative aims to support municipal governments in upholding children’s rights based on the UN Convention on the Rights of the Child.

The DCFCI initiative helps empower local communities to provide integrated child-centred social services in education, health, and nutrition. The initiative integrated a digital community information system across 20 communities, which has proven to be incredibly valuable. Over the past two years, DCFCI has expanded and successfully implemented decentralised planning and resource management strategies to address the needs of children.

We are delighted that the programme has achieved significant outcomes in 36 communities, including 10 communities in

Cross River and 26 communities in Bauchi States. These outcomes include increased enrolment of children in early childhood development centres, improved vaccination coverage, enhanced birth registration, and better sanitation facilities. To further support the initiative, we have established **Digital Community Information Systems (DCIS)** that benefit from an integrated approach, providing real-time access to crucial data for guiding local decision-making and action. Additionally, operational kiosks have been deployed in Bauchi and Cross River States.

We are proud that during 2022, this initiative achieved birth registration for children under the age of five in Bauchi State. This accomplishment highlights the positive impact of our collaboration and the efforts of our teams.

Together with UNICEF, we believe we are helping to make a real difference in the lives of children in Nigeria.

The IHS Project Clinic Without Walls, in partnership with AXA Mansard, has made a significant impact on healthcare accessibility, early diagnosis, disease prevention, hospital referrals, and remote healthcare support. By providing two-year micro health insurance to 20,000 beneficiaries in Jigawa, Gombe, Anambra, and Ogun States, the project provides access to vital healthcare services.

Additionally, the integration of a telehealth platform has revolutionized healthcare delivery, enabling easy connections with medical practitioners via text or phone calls, which helps individuals seek timely advice for early diagnosis and effective health management.

With the government’s aim to end open defecation in Nigeria by 2025, we continued to support the **Clean Nigeria Initiative** launched by the Federal Ministry of Water Resources. We facilitated **Water Sanitation and Hygiene (WASH)** programs across 138 communities, reaching over 18,107 individuals, while our WASH radio campaigns in Ekiti State aimed to foster behavioral change.

Moreover, we donated 3,000 copies of Tania Queen of Open Defecation books across 13 schools and installed three solar-powered boreholes, providing sustainable water access to communities. **The Child Friendly Community Initiative (CFCI)** initiative has refurbished over 6,500 toilets in wards in Cross Rivers and Bauchi

States, installed 161 taps, and maintained over 60 water sources, resulting in a remarkable 70% reduction in repair downtime.

Furthermore, in our efforts to boost oxygen production in Nigeria, we are partnering with UNICEF to install oxygen plants capable of producing 300 to 600 liters per minute in nine hospitals nationwide. This collaborative initiative aims to provide a sufficient oxygen supply, supporting the critical healthcare needs of our communities.

Our impact includes

-  **318,442** treatments for **192,273** individuals
-  **350** WASH banners deployed
-  **174** health workers trained
-  Inspiring WASH Innovation Fair driving inventive solutions to tackle challenges in the sector.

The DCFCI has supported **36** communities in Bauchi and Cross River State with outcomes including:



Addressing inequalities in Nigerian society: SDG5 and SDG10



Gender inequality in Nigeria is deeply influenced by cultural norms, beliefs, and values. Women continue to face barriers when accessing education and economic opportunities.

At IHS Nigeria, we aim to promote gender equality and support initiatives that empower women to actively participate in Nigerian society.

In 2022, our initiatives directly impacted the lives of over 43,000 women across Lagos, Yobe, Borno, Abuja, and Port Harcourt, inspiring and empowering their development. We are proud of our contribution to SDG5 Gender equality, particularly focusing on Target 5.1, which aims to end discrimination against women and girls.

One of our notable partnerships was with Save The Children on the “The Education for Crisis-affected Girls (ECG)” project. This project, implemented in Borno and Yobe States over a span of 33 months, aimed to support girls who have been affected by crises to exercise their equal right to a quality education. Through this project, we established a network of adolescent champions consisting of 220 members (110 girls and 110 boys) across 60 schools. These champions received training on advocating for children’s enrolment in schools and promoting the importance of girls’ education in their communities. The project achieved remarkable results, enrolling 14,623 out-of-school girls, sensitizing 4,930 women on the value of girls’ education, training 30 Civil Society Organizations, and establishing certification pathways for volunteer teachers, with 102 teachers receiving certificates after passing the exams.



We achieved remarkable results



14,623

out of school girls enrolled



Sensitizing

4,930

women on the value of girls’ education



Training

30

Civil Society Organizations



Establishing certification pathways for volunteer teachers, with

102

teachers receiving certificates after passing the exams

In collaboration with Poder Green Consulting, GIZ, A4&T, EIT, and SHORTLIST, we launched the Women for Green Jobs initiative. This empowering programme aimed to promote education and empowerment of women in the clean energy field. The initiative focused on imperatives such as a just energy transition, gender balance, workforce diversity, and the creation of quality jobs. This initiative impacted the lives of 50 women, with 35 of them receiving comprehensive training in essential aspects of Green Business Strategy like digital marketing, finance, sales, and customer services. Additionally, 15 women received training and certification from GIZ/COREN in solar photovoltaic installation.

Recognizing the pivotal role of women in national development, IHS Nigeria has been dedicated to empowering women in all aspects of their lives. In partnership with WISCAR, we supported their annual conference, featuring esteemed speakers like Chimamanda Ngozi Adichie, who delivered a keynote address on the theme “For the Nation; The Power of Inclusion.” Furthermore, we facilitated the graduation of 51 participants from the WISCAR women professionals’ mentorship cohort, fostering their growth and success.

Moreover, we supported as partners the 21st annual Women in Management, Business, and Public Service (WIMBIZ) conference themed ‘Firing Forward: The Future in Focus’. The event focused on the role of women in societal development, and their contributions and impact across all spheres of life. Over 2,000 women attended.

In addition, we engaged in other collaborative initiatives with a strong focus on bridging the gender gap and preparing the next generation of female professionals for leadership roles. These initiatives aimed to provide women with opportunities to nurture their careers, grow, and thrive.

At IHS Nigeria we want to break down barriers and foster a more equitable society by championing gender equality.



Supporting our host communities – Charitable Donations

In Nigeria, there are numerous challenges such as insufficient social amenities, healthcare, high unemployment, and poverty. However, through charitable giving and donations, we hope to make a difference and alleviate these challenges.

In 2022, IHS Nigeria partnered with multiple organisations to launch initiatives aimed at enhancing the wellbeing of Nigerians



Rotary Club Lagos Island (RCLI) Partnership: In collaboration with the Rotary Club Lagos Island, we conducted free eye surgeries for **100** people, improving their vision and quality of life.



IHS Nigeria made a vital contribution to HIV eradication in Kebbi State by donating **75,300** HIV rapid test kits in partnership with USAID. This strengthens ongoing efforts to fight the epidemic, particularly in preventing mother-to-child transmission and providing essential testing for at-risk groups, including young children. Kebbi State is the second state in Nigeria to benefit from this impactful partnership, building on previous success in Bayelsa state.



The Slum Health Project in Makoko, Lagos State, supported by IHS Nigeria and the Livewell Initiative, achieved remarkable milestones in providing essential healthcare to underprivileged residents. This initiative went beyond medical support, igniting hope and improving quality of life. Impacting **3,900** lives, it showcased equitable access to healthcare and gained recognition on the BBC channel for its impact. Additionally, through our Group-wide Generator Recycling Program we refurbish retired generators from our sites and provide them as donations to schools, orphanages, hospitals and community facilities. In 2022, **58** generators were donated to various communities.



We also facilitate community building work and, in 2022, undertook a significant infrastructure renovation project, focusing on **20** roadside culverts and drainages near our base stations in underserved areas. We believe this investment has enhanced accessibility, safety, and connectivity for both the local communities and our operations, and the upgraded infrastructure has helped improve the resilience and connectivity of the underserved areas.

At IHS Nigeria, we aim at giving back and making a positive impact on people in the communities we serve. By coming together and supporting these initiatives, we hope to create a brighter and more inclusive future.





Testimonials

from our communities:

“

I came to the health post to make a complain of body pain, rashes with my 10months baby (Daniel Esheda) I was attended to by a nurse who gave me some medicine and told me to come back for follow up without collecting any money, I was surprise, thank you so much Livewell Initiative and IHS.

Esheda Beatrice (The Slum Health Project in Makoko, Lagos State)

“

It makes me happy to finally be in school with other students who are just like me. I have learnt a lot since I came to school, I now know my ABCs and I am learning to speak English. I hope to be a lawyer one day

Karima (Education for Crisis Affected Girls Project, Yobe State, North-East Nigeria)

“

I want to appreciate the owner of the initiative and all supporters, I am hypertensive, but since I have been visiting the health post, the Nurse on duty has always help to monitor my blood pressure through the regular BP check and dispensing of drugs.

Rachael Zachaus (The Slum Health Project, Makoko, Lagos State)



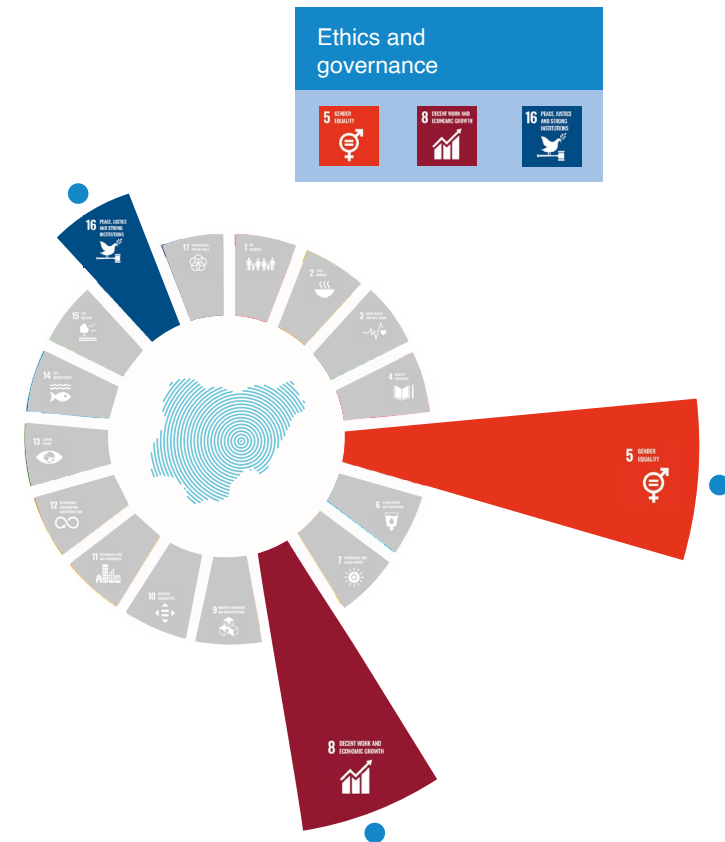


ETHICS AND GOVERNANCE





Ethics and Governance



We value the trust of our stakeholders and are committed to doing business in an ethical, honest, and transparent way. We are committed to managing our business responsibly and sustainably. We strive to focus on business practices based on honesty, fairness, and consistency in our work with employees, customers, investors, contractors, suppliers, non-governmental organizations (NGOs), and others.

We believe that being an ethical organization plays a vital role in making a successful company. We actively promote an ethical culture in our business, which we believe supports SDG 16. By conducting business fairly and ethically, we aim to make a positive impact on society and contribute to a better future for all.

We are committed to applying the highest ethical standards and conducting business in compliance with applicable anti-bribery laws and regulations in the jurisdictions in which we operate.

We integrate anti-corruption measures and metrics into our supply chain management and employee training. As proud members of the UN Global Compact Local Network Nigeria, we actively contribute to many of the local anti-corruption initiatives. Through our induction and ongoing compliance training programs, our employees are provided with knowledge and understanding of ethical business practices. We also aim to have robust mechanisms in place for supplier due diligence and conduct annual awareness sessions relating to the prevention of bribery and corruption in our operations.

We recognise that businesses face challenges that require innovative solutions to meet the changing demands of customers and society. That's why it's crucial for us to be at the forefront of sustainability engagements and conversations, positioning ourselves as thought leaders in the industry.

In 2022, we launched several initiatives to raise awareness and make a positive impact. We organised the first edition of the IHS Sustainability Week, focusing on various sustainability topics. Additionally, we partnered with leading organisations to drive sustainability efforts, such as the United States Agency for International Development (USAID) on the off-grid stakeholders meeting in partnership with the USAID Power Africa Nigeria Power Sector Program (PA-NPSP).

We partnered with Lagos Business School Sustainability Centre (LBSSC), Global Reporting Initiative (GRI), and Shared Value Africa Initiative (SVAI), co-convened the International Sustainability Conference with the theme "Building a Resilient System for Sustainable Development". The event featured global business leaders and sector experts calling on the private sector, especially in Africa, to play their role in building resilient systems that will enable the achievement of sustainable development outcomes.

We also joined forces with Avante Garde for the Sustainability Table Discourse Series, which explored the theme of "Achieving Sustainable Development Goals (SDGs) in the Fourth Industrial Revolution (4IR): Opportunities for Growth in a Circular Economy." Lastly, Lastly, IHS' status as a signatory to the United Nations Global Compact (UNGC) allowed us to participate in various sustainability events and discussions.

We estimated that our initiatives and partnerships have reached over 2,500 Nigerians, sharing valuable knowledge on sustainability and responsible business practices. We firmly believe in the importance of responsible business conduct and its impact on society.



Reached an estimate of up to **2,500** Nigerians, educating on responsible business practices



Collaboration and partnership – SDG17 Partnerships for the goals



The UN SDGs, tackle some of the most pressing challenges our global community faces. To address the problems that society faces today and tomorrow, collaboration is key. That's why we actively seek partnerships with commercial partners, foundations, NGOs, academic institutions, and civil society across all SDGs. We believe that by working together, we can achieve the best possible outcomes.

IHS Nigeria aims to lead the way in promoting sustainability best practices and innovation in the telecoms and technology sectors. Our partnership with the **Telecommunications and Technology Working Group (TTSWG)** holds significant importance for us. TTSWG brings together key stakeholders in telecommunications and technology to collaborate on sustainability efforts through strategic partnerships, policy formulation, advocacy, events, and programs.

Through the establishment of TTSWG, IHS Nigeria aims to mobilise resources and promote sustainable practices that benefit both the sector and the country as a whole.

We reached approximately



200,000

individuals through TTSWG initiatives

The TTSWG platform has enabled IHS Nigeria to partner and engage with various organisations and government entities, including MTN, Association of Licensed Telecoms Operators of Nigeria (ALTON), National Information Technology Development Agency (NITDA), HP Nigeria, Main One, Airtel, National Communications Commission (NCC), National Environmental Standards and Regulations Enforcement Agency (NESREA), Federal Ministry of Environment, and Federal Ministry of Communications and Digital Economy, among others.

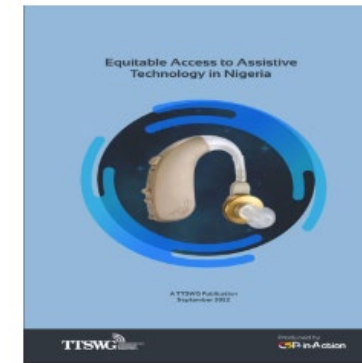
As part of TTSWG's initiatives, the working group has published research materials on topics such as Tech for Good Initiatives in Nigeria, Equitable Access to Assistive Technology in Nigeria. These publications have raised awareness and fostered participation, benefiting both the industry and the country. Additionally, some key webinar and events held include: "Wellbeing as a Hallmark for Sustainability in Tech"; "Introduction to Sustainability for Tech Driven Enterprise"; and "Sip and Tech" event which attracted key stakeholders across the technology and telecommunications sector. Overall, these events and webinars cumulatively attracted 374 attendees and impacted 199,426 individuals across various social and online media channels.

Furthermore, IHS Nigeria partnered with Global Reporting Initiative (GRI) on the launch of the Business Leadership Forum on "Corporate Reporting as a Driver to Achieving the SDGs" – a two-year program that convene sustainability reporting practitioners, key stakeholder groups and data users together to raise the bar for corporate sustainability reporting and drive action on the SDGs.

We aim to make a positive difference through collaboration and sustainable practices in the telecoms and technology sectors.



Read Publication



Read Publication





AWARDS 2022

Introduction / Overview

Education and Economic Growth

Environment and Climate Change

People and Communities

Ethics and Governance

Our sustainability awards 2022





Awards 2022

January



Business Day Awards

Most Admired CEO of the Year 2021
award to the Chairman/CEO-
Sam Darwish.

July



Titans of Technology Awards

Most Innovative Telecom
Connectivity Provider of the Year

October



7th Digital Economy Summit & Awards

Telecom Leader of the year

November



CSR Reporters Awards

Sustainability Company of the Year 2022
Best Sustainability Team of the year 2022

September



ESQ Nigerian Legal Awards

Legal Department of the
year (Infrastructure)

Legal Department of the
year (Telecommunications)



The Africa Legal Awards

First runner-up for the Legal
Department of the Year-
Large Team Category



The Tech Innovation Awards

Telecom Infrastructure
Company of the Year

December



SERAS Awards

Best Company in Environmental Stewardship
Best company in Partnership
Best company in Climate Action.

Special Recognition from the Organised
Private Sector on WASH for its impact on the
Clean Nigeria Campaign.

December | ISO26000 Self-declaration statement and commitment



Looking to the future

At IHS Nigeria, we believe that sustainability and commercial success are not separate entities, but rather intertwined forces that drive our business forward. We recognise the imperative to continue integrating sustainability into the very core of our business operations and practices, and we are dedicated to doing so. This integration is not just a set of initiatives; we believe it is a fundamental aspect of our approach, essential for our growth, and a key driver of our overall success. By embracing sustainability as an integral part of our business strategy, we aim to create long-lasting value, make a positive impact on the environment and communities, and ensure a prosperous future for all stakeholders involved.

And so, while we're proud of the sustainability milestones achieved this year, 2023 we intend to continue to make a real, tangible impact on key areas from education, economic growth, ethics, and governance to the environment and climate change, and of course, crucially, our people and communities. We will continue to establish and maintain strategic partnerships with credible organisations focused on the sustainable development and the success of the communities in which we operate.

As society evolves, sustainability is in a state of constant – often radical – evolution. As innovations emerge, and new trends become established, we aim to update our own sustainability strategy reflects the latest best practice initiatives in the field and extract the most value in terms of impact ranging from new technologies, methodologies, and practices.

In all of this, our guiding principle remains the SDGs and our national development agenda, which inform our strategy, initiatives, actions and impact we make across communities in which we operate.



